

**The Made  
Up Agency**

**1ST JAN 2023 - 31ST JAN 2023**

# **WEBSITE MAINTENANCE REPORT**

**clientdomain.com**

# Snapshot

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**6**

support requests handled

**26**

security updates completed

**30**

backups taken

**99.7%**

average time site online

**3**

security vulnerabilities resolved

**92%**

desktop performance score

**89%**

mobile performance score

# Introduction

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In the last 14 days we have ....

Quinoa umami lo-fi ut crucifix proident schlitz. +1 fam swag chartreuse wolf, pabst tilde 90's. Helvetica kinfolk 8-bit, man bun hot chicken YOLO 3 wolf moon artisan.

Bushwick gentrify hell of cillum, four dollar toast vape occaecat four loko. Tofu ea cronut offal normcore, meditation portland ut vape artisan art party 3 wolf moon succulents commodo gluten-free.

# Security

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We regularly carry out security checks and updates on your site to make sure it's stable at all times.

**1**

wp core updates

**23**

plugin updates

**2**

theme updates

Here's a rundown on the security work we completed:

Jan 31st

[update name] updated from version **19.2** to **20.0**

Jan 31st

[update name] updated from version **19.2** to **20.0**

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Jan 31st

[update name] updated from version **19.2** to **20.0**

# Performance & Speed

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We monitor the performance and speed of your website on a daily basis and where necessary, make improvements to ensure it's always running smoothly.

## DESKTOP

**1.2s**

average site speed

desktop

**97%**

average performance

desktop

## MOBILE

**1.9s**

average site speed

mobile

**82%**

average performance

mobile

# Development work

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In the period 1st Jan 2023 to 31st Jan 2023 we helped you with 6 support requests and spent 45 mins carrying out development work on your website.

**6**

support requests handled

**4**

ad hoc tasks done

## Here's an overview of the work we completed:

Jan 31st	Contact form issue resolved	15 mins
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Jan 26th	Contact form issue resolved	15 mins
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Jan 23rd	Contact form issue resolved	15 mins
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Jan 14th	Contact form issue resolved	15 mins
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Jan 14th	Contact form issue resolved	15 mins
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Jan 5th	Contact form issue resolved	15 mins
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# Backups

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Backups are routinely taken on your site so that if any issues should occur, we can quickly restore to a previous, stable version.

Backups taken	<b>30</b>
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Backups frequency	<b>Daily</b>
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Most recent backup taken	<b>Jan 31st, 2.30am</b>
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Backup restores completed	<b>0</b>
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# Uptime

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We know how important it is for your site to always be online so that your customers can reach you. That's why we monitor it every minute of every day.

**99.7%**

average time online

**47**

days since last offline



# Conclusion

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In the last 14 days we have ....

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# Thank you

If you'd like to discuss this report with us,  
please get in touch.

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